



# Member Appreciation Event

COME CELEBRATE WITH US

August 1st, 2022 | 4:00 - 7:00 pm  
Heartland Power St. Ansgar Office  
110 E. Industrial Park Drive

A monthly publication for members of Heartland Power Cooperative | June 2022

## Early May Heatwave Exposes Grid Vulnerabilities

Although the official start to summer hasn't happened yet, an early-May heatwave hit Heartland Power Cooperative's service area. Dormant air conditioners weren't the only things being put to the test as record heat melted the region.

The regional electric grid, managed by MISO (*Midcontinent Independent System Operator*), was strained with high electricity demand and limited generation resources. On May 12, MISO declared a Maximum Generation (*Max Gen*) Warning. MISO uses Max Gen procedures to help address grid constraints. In some circumstances, system conditions during a Max Gen scenario will call for electricity demand reduction measures, such as the use of our load management program. On May 12, we worked closely with our wholesale power provider, Dairyland Power Cooperative, to be prepared in case there was a need to reduce our cooperative's electricity demand.

"Although there was no call [from MISO] to shed load outside of normal daily energy management programs, plans were being put in place to reduce demand if needed," said Ben Porath, Dairyland Power Cooperative's Executive Vice President and Chief Operating Officer. "Depending on the weather and available generation

resources, we could have quickly advanced to a Max Gen Event and, possibly, needed to implement our load management resources to achieve load reduction."

"Every Max Gen Warning or Event scenario is unique. We must react to emergency grid conditions in a real-time manner and may have to call upon our members to start reducing their electricity demand at a moment's notice," said Jon Leerar, Heartland Power Cooperative CEO/General Manager. "Using our load management program for this purpose ensures we can quickly reduce demand to avoid overloading generation resources. This use of load management is different than non-emergency full load control events which help avoid purchasing power during the most expensive times of the summer or winter. Using load management for Max Gen purposes supports grid reliability by reducing our electricity demand to levels that can be met by available generation resources. If demand exceeds what the

(GRID | Continued on Page 2)



Jon Leerar,  
CEO/General Manager

### SOME KEY REASONS FOR THE PROJECTED SHORTFALL INCLUDE:

- Higher, volatile natural gas prices in the United States
- Coal-fired and nuclear power plant retirements outpacing the installation of new generation resources
- A significant amount of new generation resources coming online are wind and solar, which are intermittent and not always available when needed
- Electricity consumption continues to return to pre-COVID-19 pandemic patterns, increasing in the commercial and industrial sectors.

#### ALSO IN THIS ISSUE



**Nominate A Volunteer in your community | p 3**  
Help us Shine the Light on our local volunteers! Make a nomination by June 30th



**Is Your Name on our Unclaimed Capital Credit List | p 5**  
Check our list of names to see if you have unclaimed capital credits.



**Member Recipes | p 6**  
Try member submitted recipes using their favorite garden vegetable.

# MONTHLY CO-OP QUIZ

## \$25 Bill Credit Winner:

Congratulations to Glenn Shunkwiler of Osage!

## Last Month's Answer:

June 1st - 30th

## This Month's Question:

When will the Heartland Power Member Appreciation Event be held?

## Quiz Guidelines:

Each member who sends in the correct answer by the 20th of the month will be entered in a drawing for a \$25 bill credit.

Mail or email quiz answers to [energy@heartlandpower.com](mailto:energy@heartlandpower.com).

(GRID | Continued on Page 2) grid can fulfill, rolling blackouts can occur." Experiencing a Max Gen Warning so early in the season is likely a sign of things to come. A press release from MISO in late April and the short-term outlook from the U.S. Energy Information Administration this spring warn of an expected shortage of available generation resources during peak electricity demand this summer.

JT Smith, MISO's executive director – market operations, said a 2022 seasonal assessment indicates about a 5-gigawatt (GW) deficit between an expected peak forecast of 124 GW vs. 119 GW of expected "regularly available generation." For comparison, 1 GW is 1,000 megawatts (MW) of power or 1 million kilowatts (kW), which is approximately the size of the entire Dairyland Power system.

This deficit leaves MISO's North and Central regions – the regions where Dairyland's member cooperatives serve – at an increased risk of rolling blackouts to help keep the grid online.

Dairyland runs annual drills with its members to prepare for a potential rolling blackout event. To-date, load reduction measures have not reached

the point of load shedding – including during the February 2021 Polar Vortex where Texas and other states did endure rolling blackouts and partial grid failures. Dairyland's System Operations Center also works closely with MISO to ensure the power grid remains stable and reliable each day.

"Our System Operators are in daily contact with MISO to understand where power needs are and how Dairyland's resources can best support the regional grid," Porath said. "We can't control the weather or other generation resources, but we do take maintenance and preparedness of our own generation stations as seriously as we do safety."

The fact is, we are facing the possibility of power shortages this summer, but members participating in the Summer Shift program or enrolling an eligible device in our load management program, can help reduce demand during the highest electricity peaks. Please visit us online at [www.heartlandpower.com](http://www.heartlandpower.com), on social media, or call our office at 641-584-2251 to join the load management program or learn about energy efficiency strategies to use energy wisely.

# NOMINATE A LOCAL VOLUNTEER

***Do you know someone in our community who deserves to be recognized for making a difference? Help us shine the light on community volunteers; make a nomination by June 30th!***

Nominate them for our Shine the Light contest by June 30th, and they could win \$2,000 for their local charity or nonprofit.

"We're really excited to participate in this statewide effort to celebrate our

cooperative commitment to community," remarked Jon Leerar, Heartland Power CEO/GM. "There are many volunteers throughout our service area who truly deserve to be recognized."

Sponsored by the Touchstone Energy Cooperatives of Iowa, this new contest celebrates the people who make our communities better. Three winners will be announced later this summer and each will receive a \$2,000 donation for their charity or nonprofit. The winners will also be featured in the *Living with Energy in Iowa* magazine.

## HOW TO NOMINATE

Member-consumers and employees of Iowa's electric cooperatives are eligible to nominate local volunteers. If you receive electricity from Heartland Power

Cooperative, you're a co-op member-consumer and we encourage you to nominate someone who is making a positive impact in your community. The volunteer being nominated does not need to be a co-op member-consumer. (Minors may be nominated with consent from their parents or legal guardians.)

Go to [www.IowaShineTheLight.com](http://www.IowaShineTheLight.com) by June 30th to make a nomination and to review the contest rules. Nominators will need to provide contact information and answer this question in 500 words or less: *How has your nominee made a positive difference in the community and why do they deserve to be recognized?* A panel of judges will review all contest entries and we'll announce the three winners during the month of September.





# Summer Shift: Small Steps for Savings

When members save energy, they tend to save money. However, there is always something in our homes using electricity - whether to cool the home, turn on the lights or run appliances. While using electricity is inevitable, **HOW** and **WHEN** members choose to use it can be impactful.

The goal of the Summer Shift program is to shift non-essential electricity use to before 11 a.m. or after 7 p.m., June through August. These are times when electricity use is not at its peak and, therefore, is not as expensive. So, how does Summer Shift work?

If a member shifts their electricity use, they may not necessarily save energy. They could use the same amount of electricity, but at a different time of the day. That is still beneficial because it means the cooperative's wholesale power provider – Dairyland Power Cooperative – did not have to purchase as much power when electricity costs were more expensive. *When the cooperative saves, so do members.*

The price of electricity purchased on the grid is always changing, based on the need for electricity balanced with available generation resources. As need – or demand – rises during the day, the price of electricity increases as more generation resources (*power plants, solar arrays, etc.*) are needed to power homes, businesses and other buildings or devices. When temperatures cool and things quiet down for

the night, electricity demand drops as do prices for electricity.

Dairyland must ensure it has enough generation resources to cover all the electricity needs of its 24 member cooperatives – including Heartland Power – plus an additional reserve in case demand spikes above expectations. This means investments in additional resources to cover the needs of all members. If Heartland Power members – along with members of Dairyland's 23 other coops – shift their electricity use to different times of the day, the overall 'peak' is reduced.

When a member chooses to shift their electricity use, it helps spread out electricity use throughout the day. The less electricity cooperative members use when prices are at their highest, the more stable we can keep our retail rates. The more members who choose to participate, the more impactful these savings become.



**Karrie Pringnitz,**  
*Director of Finance  
and Administration*



## Summer 2022 Load Control Times | *Economic Control Schedule*

The summer load management season began May 1 and extends throughout the summer months. Control times remain the same as 2021. Please take a few moments to review the table for a summary of control and restoral times and contact us if you have any questions. *We appreciate your participation in our Load Control Program!*

Load Description	Control Class	Control Start	All Loads Controlled	Restoral Start	All Loads Restored
Small Water Heaters	Class 1A	7:00 P.M.	Economic Control can occur anytime between Start and Restoral times, depending on market prices.		11:00 P.M.
Large Water Heaters	Class 1B	6:00 P.M.			12:00 A.M.
Dairy Water Heaters	Class 4A	6:00 P.M.			11:00 P.M.
Air Conditioners	Classes 2, 2S & 4B	6:00 P.M.			10:30 P.M.

## CHECK FOR REBATES...

Are you making improvements to your home or business this summer? Check to see if your purchases qualify for a rebate from Heartland Power Cooperative!

We offer rebates on a variety of energy efficiency improvements including: appliances, appliance recycling, water heaters, lighting, windows, heating and cooling, motors, energy audits, water conservation, and a variety of agricultural equipment. Rebate forms are located on our website at [www.heartlandpower.com](http://www.heartlandpower.com).

## REMINDER:

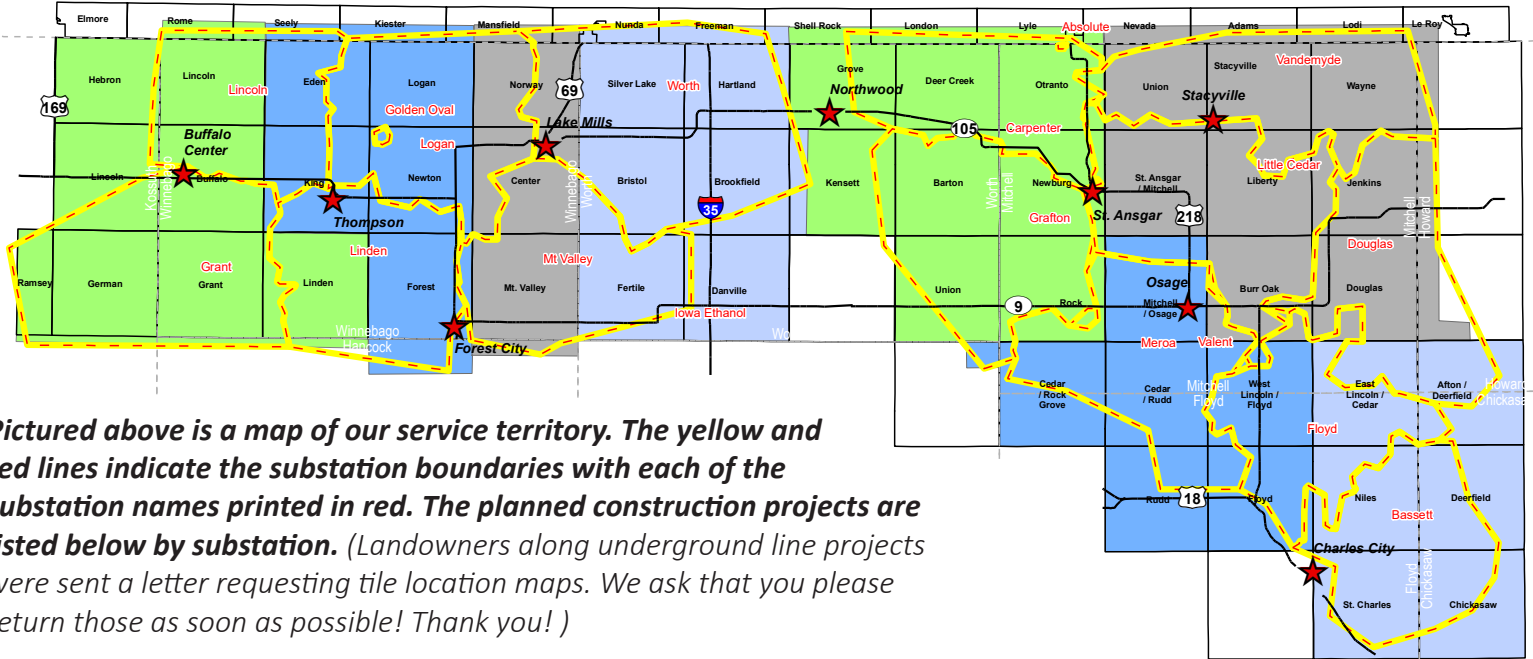
The Summer electric rate is  
**11.6 cents/kWh** during the  
summer months of  
June, July, and August.

# Summer Construction Projects Planned

Summer construction season is in full swing and that stands true for our line crews at Heartland Power as well. Our summer construction planned projects include rebuilding 8.4 miles of 3-phase into underground line and 21.7 miles of overhead line with the potential for additional construction projects to take place as time and budget allows. These 30.1+ miles of line improvements will enhance the coops ability to provide safe, reliable service and continue to do so for years to come.



**Dave Low,**  
*Director of Operations*



*Pictured above is a map of our service territory. The yellow and red lines indicate the substation boundaries with each of the substation names printed in red. The planned construction projects are listed below by substation. (Landowners along underground line projects were sent a letter requesting tile location maps. We ask that you please return those as soon as possible! Thank you!)*

## OVERHEAD PROJECTS

Lincoln Sub - 2 miles  
Logan Sub - 1.2 miles  
Carpenter Sub - 6.2 miles  
Little Cedar Sub - 1.4 miles

Grant Sub - 10.8 miles  
Mt. Valley Sub - 1.8 miles  
Bassett Sub - 8 miles

## UNDERGROUND PROJECTS

Grafton Sub - 5 miles  
Worth Sub - 3 miles



## **MOVE OVER** **SLOW DOWN**

We ask that as you see our crews and all utility crews to please keep our lineman's safety in mind when driving. When you Move Over & Slow Down it allows our crews to focus on their jobs, rather than worrying about the dangers of traffic.

# Capital Credits are a Valuable Benefit for Cooperative Members

Over the years, Heartland Power Cooperative has returned millions of dollars in capital credit payments to both current and past cooperative member-owners. Unfortunately, we can't always find everyone who has earned a capital credit. Below is a list of those member-owners who have uncashed - or unclaimed capital credit checks. If you find your name listed please call us at 641.584.2251. *(If you find the names of your family or friends, they must contact us directly. If you have found the names of deceased family or friends, their estate representative must contact us directly.)*

STEVE AASE  
MILLARD H ABBEN  
MICHAEL ABRAMS  
MICHAEL ADAMS  
ROBIN ADAMS  
HEATHER ALLISON  
CARL ALM  
DANIEL J ANGELO  
DEBBIE ANHORN  
HAROLD ARTHUR  
DENISE ASKELAND  
RICHARD R BAER  
ROBERT BANKS  
RANDY L BANNISTER  
MICHAEL BARTZ  
JAMES BEACH  
HANS BENDICKSON  
DONNA BENSEND  
JOHN BENSON  
PERRY BERGE  
HOMER BLICKENDERFER  
PHYLLIS BOGGESS  
HAROLD BOOK  
CRAIG BORGMAYER  
BRODY M BOSS  
BERNEICE BRANSTAD  
MIKE BREKKEN  
BOEYCE BREWSTER  
DARLENE A BROWNLOW  
J M BUDD  
LYLE SR BUNSTON  
VERA E BUNSTON  
LARRY BUNSTON  
ANNA BURKE  
MIQUEL CASTRO  
VIOLET CHARLSON  
RUSSELL M CHESNUT  
DENISE R CIAVARELLI  
CLAYTON CLAUSEN  
GARY L COMISKY  
TROY COMISKY  
D E COOK  
MARVID DAVIDSON  
DON T DECKLEVER  
JOHN DENMAN  
ROBERT DEVRIES  
ELEANOR DILLE  
JOHN RSR DINGMAN

RONALD DIRKS  
DENNIS DODD  
MICHAEL B DOUGLAS  
MARGARET DOYLE  
LORI J DROSTE  
TERRY DRYER  
DAVID DURMAN  
DALE DURYEE  
HAROLD EISENMANN  
JANE ELLIOTT  
ALLEN EVANS  
DALE E FELDT  
CLIFFORD FIETLAND  
JERRY FLICK  
JUDY I FOLVEN  
ROBERT FRANCIS  
TIM FRAZEE  
RUBY GALING  
KATHLEEN GALLAHER  
STEVE GANNON  
MARICELA GARCIA  
FLORA A GERDTS  
ROMAN GERK  
WILLIAM D GETMAN  
DAVE GODLEWSKI  
DAVID GUY  
MYRTLE E HAGEN  
ROSE HANDELAND  
HERBERT HANNAM  
RICHARD HARANG  
ROBERT HARRINGA  
JOHN T HARRIS  
LOIS HARRIS  
NORMAN HAUAN  
S M HAUGLAND  
JIM HAYDEN  
JAMES R HEINY  
CHARLES HEMANN  
MICHAEL HEMANN  
BONNIE M HENGESTEG  
DARRELL HILSMAN  
DARRELL HINDERAKER  
JODY HOFFMAN  
JOSEPH G HONSEY  
RUSSELL D HORGEN  
WAYNE E HOSKINS  
DANIEL A HOUSER  
ANDREW HUTTER

HANS HVEEM  
KENNETH W IVERSON  
ROYCE JANSSEN  
DENNIS JENDRO  
BLAKE JENSEN  
LEONARD JOHANNIS  
PAUL JOHANSON  
CARROLL J JOHNSON  
CORAL L JOHNSON  
ROBERT A JOHNSON  
JOHNNIE JOHNSON  
DONALD D JOHNSON  
BASIL JOHNSON  
DEAN JONES  
EDWARD K KANE  
JERRY KEENEY  
SHAYNE KEEPER  
WARD KEPHART  
KARL KIRCHGATTER  
DORIS L KIRCHGATTER  
MIKE KIRSCHBAUM  
MAURICE KLECKNER  
LESLIE KLUSMEIER  
K C KNAPP  
ELAINE KNUTSON  
RAYMOND KOEBRICK  
DEO KOENIGS  
PAUL KOENIGS  
BRETT KRAHN  
C FRED KREBSBACH  
NORMA B KRUEGER  
TIM KUEHL  
RICHARD LA CHAPELLE  
GILBERT LACOUR  
JAMMIE L LAMB  
RUTH LANGESEN  
ROBERT LANGFALD  
RICHARD LARICK  
DAVID LARSON  
IRMA LOCKREM  
STEVEN LOMEN  
JAMES LOVIN  
ARNOLD LOWE  
JOHN J LUCE  
THOMAS MADDEN  
RONALD E MAIN  
LEONARD MC INROY  
JEFFREY E MEAD

DEAN MECHEM  
SUSAN MENHUSEN  
JEFF METLI  
JOHN J MEYER  
ROBERT MILLER  
FREDRICK MILLER  
HENRY MOHRING  
HAROLD L MYERS  
TONI NEHLS  
CHARLENE NELSON  
DUANE NELSON  
MARRICE NEWKIRK  
FRED NIEMOTH  
ROBERT E NITARDY  
RONALD OKLAND  
JAMES L OLDENBURGER  
JERRY OLSON  
CLARENCE O OLSON  
DON OSTRANDER  
NATHAN OULMAN  
STEVEN L PENNEY  
FRANK L PIERCE  
WILLIAM E POWELL  
ROYDEN PUTNAM  
JAY RAMSDELL  
MARLENE REILAND  
RACHEL RETLAND  
MARK RIECK  
ROBERT A RODAMAKER  
CHAD ROE  
FLOYD ROETHLER  
WAYNE ROTH  
DONALD ROTHS  
CHADWICK RUFF  
RUSSELL SAMPSON  
ARLENE SANDRY  
MELISSA SANSRGARD  
GERALD SCHERB  
GARY SCHLEY  
RUTH SCHMIDT  
BILL SCHROEDER  
MARLENE SCHROEDER  
MURIEL SEGERSTROM  
ORVILLE SEVERSON  
MICHELE SHACKLETON  
ED SHINDELAR  
NEIL SHOOK  
DOROTHY SIMONS

AARON SKARE  
RICHARD L SMITH  
JEFF SMITH  
ROBERT SMITH  
ERVIN SOLBERG  
NORMAN SPONHEIM  
MARK SPRECHER  
ROBERT STANGEL  
BROTHERS STEINBERG  
ROBERT STORBY  
ANSLEY STROMLEY  
OPAL TENOLD  
DUANE TESCH  
KYLE D THOMPSON  
ELMER W TRAPPE  
DARLENE M TROUSDALE  
DEAN A TUCKER  
JOANNE TUCKER  
RAY TURNER  
MILDRED VALASEK  
ALBERT VERVAECKE  
JAMES L WARD  
DEWAYNE WATTERS  
MATT WERNER  
TILDA G WESEMAN  
KATHLEEN M WILKINS  
KIRK WINTER  
MARV WIRTJES  
JOEL WOLLENBURG  
CHAD WUBBEN  
TIM WURTZEL  
CORY ZIEGLER  
CRAIG E ZIPSE  
LEONARD AMUNDSON  
ESTATE  
ARNOLD FOLLMUTH ES  
IOWA DOT  
J & G POULTRY INC  
FOX FARM ACCOUNT  
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CROP MATE CO  
EVELYN FALTUS ESTATE  
IOWA WIRELESS #127



# Co-op Kitchen

reader recipes



## Garden Vegetables

Members with their recipe published in the newsletter will receive a \$5 bill credit. For September's Recipes send in your favorite apple recipes. These can be mailed to our office or emailed to us at [energy@heartlandpower.com](mailto:energy@heartlandpower.com) by August 20th.

### Cucumber Salad

*Submitted by Joan King, Charles City*

- |                                                            |                    |                      |
|------------------------------------------------------------|--------------------|----------------------|
| 4 cukes ( <i>sliced thin - about 4 cups, do not peel</i> ) | 1 C. white vinegar | 1 T. dried dill weed |
| 1 small white onion, <i>sliced</i>                         | 1/2 C. water       | 1 tsp. celery seed   |
|                                                            | 3/4 C. sugar       | 1 tsp. mustard seed  |

Toss together the cukes, onion and spices in a large bowl with lid. Combine the vinegar, water and sugar in a saucepan over medium-high heat. Bring to a boil while stirring. Take off heat and pour over cucumbers, onion and spices. Stir, cover and refrigerate till cold for several hours before serving for best flavor. These will keep several days or more. Can eat as a salad or in sandwiches. *These do not contain salt, so they are great for those that have to watch there sodium intake.*

### Whole Roasted Carrots

*Submitted by Bobbi Schroeder, St. Ansgar*

- |                                                     |                               |
|-----------------------------------------------------|-------------------------------|
| 2 bunches carrots, <i>peeled &amp; tops trimmed</i> | 1 tsp. salt                   |
| 1 red onion, <i>peeled and cut into wedges</i>      | 1 tsp. cumin, <i>optional</i> |
| 3 T. Olive Oil                                      | Pepper, <i>to taste</i>       |
| 1 T. red wine vinegar                               | Lemon zest                    |

Preheat oven to 400 degrees. In greased baking dish, place carrots and onions. In small bowl, whisk oil, vinegar, salt and pepper to combine. Pour mixture over carrots and toss gently to coat. Roast in preheated oven for 30-35 minutes. Can garnish with lemon zest to serve.

### Zucchini & Onion Patties

*Submitted by Dorothy Martin, Charles City*

- |                        |                                 |
|------------------------|---------------------------------|
| 2 C. shredded zucchini | 1 C. flour                      |
| 1/2 C. chopped onions  | 1 C. shredded mozzarella cheese |

Mix together all ingredients and form patties. Fry in frying pan in hot oil until light brown. Turning once.

### Zucchini Pizza Crust

*Submitted by Janet Sauder, Charles City*

- |                                 |                  |                      |
|---------------------------------|------------------|----------------------|
| 3 C. unpeeled shredded zucchini | 1/4 tsp. salt    | 1/2 C. vegetable oil |
| 3 eggs, beaten                  | 1/2 tsp. oregano |                      |
| 1 C. Bisquick or flour          | 2 shakes pepper  |                      |

Combine all ingredients. Pour into 9x13 inch pan. Bake at 350 degrees for 20 minutes or until firm. Spread with favorite pizza sauce, meats and cheeses. Return to oven for additional 10 minutes. *Enjoy!*

# Heartland Power's Privacy Policy

**At Heartland Power Cooperative, confidentiality is very important to us.** As we continue to improve and expand our services and delivery channels, we recognize our customers' needs and desire to preserve their privacy and confidentiality. Heartland Power Cooperative recognizes the trust you have placed in us and are committed to safe-guarding the privacy of our customers' information. The following policy affirms our continued commitment to preserving customer confidentiality.

## **The Information We Collect**

We receive and retain information about our customers through many sources:

- information we receive from you on applications or other forms
- information about your transactions with us, our affiliates, or others, and
- information we receive from a consumer reporting agency.

## **The Way We Use Information**

We limit the use and collection of non-public personal information to that which is necessary to maintain and administer financial services. We do not share this information with outside parties unless:

- The information is provided to help complete a customer initiated transaction such as credit reporting agencies, document processing companies, etc.
- The disclosure is required by law (e.g. subpoena, investigation of

fraudulent activity, etc.) or

- The disclosure is required by banking regulation (e.g. Fair Lending Reporting Act, Home Mortgage Disclosure Act.) When customer information is provided to any of the third parties mentioned above, that third party must agree to adhere to privacy principles that provide for keeping such information confidential.

## **Limiting Employee Access to Information**

Heartland Power Cooperative limits employee access to customer information to those with a business reason for knowing such information. All of our employees are educated on the importance of confidentiality and customer privacy. Any employee that violates the financial privacy of our customers will be subject to appropriate disciplinary measures and possible termination.

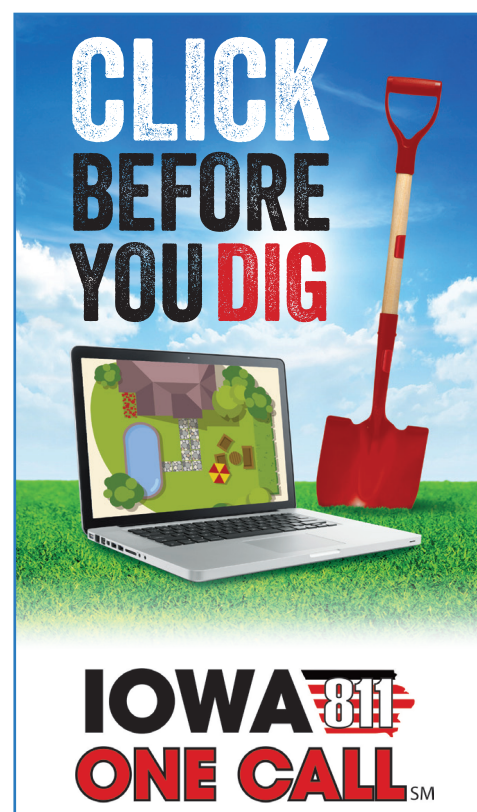
## **Protection of Information via Established Security Procedures**

To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, we have put in place appropriate physical electronic and managerial procedures to safe-guard and secure the information.

## **Maintaining Accurate Information**

We have established procedures so that our customers' financial information is accurate, current and complete in accordance with reasonable commercial standards.

Heartland Power Cooperative will respond to requests to correct inaccurate information in a timely manner. At Heartland Power Cooperative, we value our customer's relationships. We want you to understand how we use the information you provide and our commitment to ensuring your personal privacy. If you have any questions about how Heartland Power protects your information, please contact us at 641-584-2251 or email [energy@heartlandpower.com](mailto:energy@heartlandpower.com).



[www.iowaOneCall.com](http://www.iowaOneCall.com)

Notify Iowa One Call by calling 811 or making an on-line request 2-3 days before you dig. You'll provide information about where you are planning to dig and what type of work you will be doing. A locator will be sent on behalf of each affected utility company to mark the approximate location of your underground utility lines. Remember, any privately-owned lines installed beyond the meter are the homeowner's responsibility.

## Annual Complaint Procedure Notice

If you have a complaint with your Touchstone Energy Cooperative, please call or write to Heartland Power Cooperative Office, Attention: Jon Leerar, P.O. Box 65, Thompson, IA 50478.

If your complaint is related to service disconnection, safety or engineering standards, or renewable energy and Heartland Power Cooperative does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7300, or toll-free 1-877-565-4450, by writing to 1375 E. Court Avenue, Des Moines, IA 50319-0069, or by email to [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov).





Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

### GENERAL INFORMATION

**Office Hours** 7:00 a.m. - 5:00 p.m. M-Th  
Office: 641.584.2251  
Toll Free: 800.349.2832

Thompson 216 Jackson St. | P.O. Box 65  
Thompson, IA 50478

St. Ansgar 110 Industrial Park Dr. | P.O. Box 70  
St. Ansgar, IA 50472

Outage Reporting Thompson: 641.584.2200  
St. Ansgar: 641.713.4646  
System Wide: 888.417.3007

Secure Payment Phone Line 833.890.4830  
Digging & Line Location Call 811

Website www.heartlandpower.com  
Email energy@heartlandpower.com  
Facebook facebook.com/heartlandpower  
Twitter twitter.com/heartland\_power  
Instagram instagram.com/heartland\_power/

**CEO/GENERAL MANAGER** Jon Leerar

### BOARD OF DIRECTORS

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Mark Kingland, *Vice-President*  
& *DPC Director* 641.590.4400  
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Tricia Jaeger, *Treasurer* 641.330.6903  
Gary Pearson  
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Roger Solomonson,  
IAEC Director 641.590.0049  
Roger Tjarks, *Director* 515.341.5444  
Michael Cole, *Director* 641.512.1474



Bucket Rides will be offered at the Member Appreciation Event on Aug. 1



## Star Energy Inspecting Poles



Heartland Power is working with Star Energy to inspect and test poles in the Heartland Power service area over the next several weeks. They have begun working in the Douglas Substation area in the Jenkins and Douglas (North) townships and then will move to the Meroa Substation

area in the Cedar, Rudd, West Lincoln, and Mitchell townships and ending in the Mt. Valley Substation area in the Mt. Valley, Center and Fertile townships. Star Energy will have a Heartland Power logo on their truck, however, if you question if someone should be in the area please call our office at 641-584-2251. ***Please remember to always move over and slow down for all workers near the road ways.***

## Member Appreciation Event Scheduled for August 1st

Kick off the end of summer with us this August for our Annual Member Appreciation Event. **Please mark your calendars for Monday, August 1st, and plan to join us in St. Ansgar from 4-7 pm** as we celebrate you, *our members!* We will have a free meal, bucket truck rides, and a variety of other activities and giveaways and is certain to be fun for the entire family. *We will have more details in our July newsletter and watch for updates on our website and Facebook page!*