



Thank You for Celebrating With Us! And Benefits of Membership

Pictured Above:

Safety came to life as our Compliance & Training Coordinator, Brad Pecinovsky, and HPC Lineman Colton Skarpohl-Ost demonstrated what can happen when objects come into contact with power lines. As one of several safety demonstrations throughout the evening, members gathered around for an up-close look at the importance of staying safe around electricity.

Inside This Issue



Shine the Light Contest Nominees

Two local nominees receive \$100 donations from Heartland Power Cooperative.
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Unclaimed Capital Credits List

Over 200 members have unclaimed capital credit checks from 2023. Could you be one?
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Youth Leadership Academy Webinars

Registration is open to high school students in our service area. Join in and you may win!
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Thank you to everyone who joined us for our Open House and Member Appreciation Event! It was a great evening, and we were so grateful for the opportunity to welcome our members, families, and communities to our new facility in Thompson.

From enjoying burgers and ice cream to taking bucket truck rides, visiting with our team and exploring the new facility, we loved seeing so many familiar faces and meeting new ones. Your support and enthusiasm made the evening special.

At Heartland Power, we're proud to be a cooperative and you are at the heart of everything we do. Events like this give us a chance to say thank you for being a member and to celebrate the people and communities we serve each day. We look forward to seeing you again next year!

PCA Credit Benefits Members

Another benefit of being a member-owner of Heartland Power Cooperative is that when wholesale power costs are lower than expected, those savings can be passed along to you.

Members may have noticed a Power Cost Adjustment (PCA) credit on their August electric bills, which were issued in early September. The PCA is a pass-through charge or credit that reflects changes in the...



Jon Leerar
CEO/General Manager

Article and additional event photos continued on back.



Shine the Light on Someone Making a Difference

Every community has people who quietly give their time, talents and energy to make a difference. Shine the Light is a statewide contest that celebrates those local volunteers and the impact they make in their communities.

Heartland Power is proud to celebrate our local nominees and the many volunteers who make our communities stronger.

Keep Shine the Light in mind throughout the year, and when nominations open next June, consider nominating someone in your community whose dedication and service deserve to be recognized!

Learn more at
www.iowashinethelight.com

Shine The Light Nominees

Brightening our Local Communities Every Day



This June, Iowa's electric cooperatives once again invited members and employees to nominate volunteers who are making a positive difference in their communities through the Shine the Light contest. Three nominees from across the state were selected as winners this September, each receiving a \$3,000 donation for their chosen charity or community organization.



Karrie Pringnitz
Director of Finance & Admin.

Although nominees from Heartland Power Cooperative were not selected as statewide winners this year, we are inspired by their efforts and want to celebrate their dedication to community. Heartland Power Cooperative is proud to highlight the two member-submitted nominees listed below and will be presenting each with a \$100 donation to their charity or community organization. Thank you for making a difference!

Karl Fox Submitted by Josie Popp

The Mitchell County Fair Board, including volunteer Karl Fox, spends countless hours throughout the year making the Mitchell County Fair a welcoming place for families and a meaningful experience for local youth. Board members give their time, equipment and resources to prepare the fairgrounds, maintain facilities and plan improvements that make each year's fair better. Their work has helped make the fair more accessible and welcoming to the entire community.

Heartland Power is pleased to recognize Karl and the Mitchell County Fair Board with a \$100 donation to the organization.

The Mitchell County Fair is a community tradition providing entertainment for families and meaningful opportunities for local 4-H and FFA youth.

Allyn & Carol Milton Submitted by Carol A. Anderson

For 13 years, Allyn and Carol Milton have generously volunteered their time and talents at Shop on State. Whether repairing and improving the shop, preparing and pricing donations, creating displays, or simply tackling whatever needs to be done, they have become a valued and trusted part of the organization. Their dedication has helped Shop on State continue its mission of giving back to communities throughout Mitchell County.

Heartland Power is pleased to recognize their service with a \$100 donation to Shop on State.

Shop On State, a Mission for Mitchell County, is a volunteer ran thrift store. All proceeds go back to the non-profit organizations of Mitchell County.

Co-op Kitchen

Want to see your recipe featured?

Members with their recipe published in the newsletter will receive a \$5 bill credit. For December's recipes send in a favorite holiday dessert, cookie, or treat. These can be mailed to our office or emailed to us at energy@heartlandpower.com by November 20th.



Photos from our Thompson open house and member appreciation event this August.

Rebates Available

Save Energy & Money With Rebates

Planning upgrades to your home or business this fall?

Before you buy, check to see if your improvements qualify for a rebate from Heartland Power Cooperative!

We offer rebates on a wide range of energy-efficient upgrades, including:

- Appliances & appliance recycling
- Water heaters
- Lighting & windows
- Heating and cooling systems
- Motors & energy audits
- Water conservation equipment
- Agricultural equipment

Rebate forms are available at heartlandpower.com/rebates.

To qualify, be sure to submit your rebate form and invoice within 6 months of the purchase or installation date, and within the 2026 calendar year.

Start saving energy - and money - today!

HPC Heartland POWER COOPERATIVE		2026 ENERGY EFFICIENCY & CONSERVATION INCENTIVES														
REBATE FORM																
Return completed form and required paperwork to Heartland Power Cooperative PO Box 70 St. Ansgar, IA 50472 or email to energy@heartlandpower.com																
MEMBER NAME:	EMAIL:	ACCOUNT NUMBER:														
ADDRESS:		PHONE:														
CITY:	STATE:	ZIP:														
INCENTIVE USED FOR: ☐ RESIDENCE ☐ FARM ☐ COMMERCIAL ☐ INDUSTRIAL/GOVERNMENT ☐ OTHER																
GENERAL REBATE INFORMATION • Must be purchased and/or installed in 2025 (Jan 1 - Dec 31, 2026) • Submit rebate form, copy of your invoice including brand & model #, and blue Energy Star label if applicable • Rebates are in place through December 31, 2026 or until funds are depleted. • FOR ALL REBATES Rebate application form and copy of receipt must be submitted within 3 months of purchase/installation and no later than January 6, 2027. • Rebate cannot exceed purchase cost.																
CUSTOM REBATES Please Note: Commercial and agricultural customers that install certain types of energy saving equipment and/or incorporate energy efficiency measures may qualify for custom rebates. New and existing facilities are eligible. Please contact us for details.																
HOUSEHOLD APPLIANCES PLEASE INCLUDE A COPY OF YOUR INVOICE & ENERGY STAR LABEL ☐ Clothes Washer (\$25 each) Must be Energy Star & must be electric Model # _____ ☐ Dishwasher (\$25 each) Must be Energy Star Model # _____ ☐ Refrigerator (\$25 each) Must be Energy Star and 10 cubic ft. or greater Model # _____ ☐ Dehumidifier (\$25 each) Must be Energy Star Model # _____ ☐ Inductive Range (\$25 each) Model # _____ ☐ Freezer (\$25 each) Must be Energy Star and 10 cubic ft. or greater Model # _____ ☐ Recycling - Freezer (\$50 each) Must be working appliance ☐ Recycling - Refrigerator (\$50 each) Must be working appliance ☐ Recycling - Room Air Conditioner (\$50 each) Must be working appliance ☐ Washer/Dryer Combo (\$50 each) Must be ventless heat pump drying Model # _____ TOTAL APPLIANCE REBATE REQUEST \$ _____																
WATER HEATING PLEASE INCLUDE A COPY OF YOUR INVOICE Electric water heater must have uniform energy factors (UEF) indicated below. Water heater must be controlled by the cooperative's load control program. Rebate cannot exceed purchase and installation or repair costs. Submit rebate form with a copy of your invoice/receipt showing the efficiency or repair. (Tankless water heaters NOT included) <table border="0"> <tr> <td>☐ 50-74 Gallon: UEF 0.88 or above (\$250/unit) UEF _____ Gallons: _____</td> <td rowspan="2"> Water Heater Model # _____ TOTAL WATER HEATING REBATE REQUEST \$ _____ </td> </tr> <tr> <td>☐ 75-99 Gallon: UEF 0.88 or above (\$500/unit) UEF _____ Gallons: _____</td> </tr> <tr> <td>☐ 100+ Gallons Capacity: UEF 0.88 or above (\$650/system) UEF _____ Gallons: _____</td> <td></td> </tr> <tr> <td>☐ Heat Pump Water Heater - Load control not required, UEF 2.20 or above (\$1,000/unit)</td> <td></td> </tr> <tr> <td>☐ Water Heater Repair (\$75/repair)</td> <td></td> </tr> <tr> <td>☐ Marathon Water Heaters (Available for purchase from Heartland Power Cooperative)</td> <td></td> </tr> <tr> <td>☐ 75+ Gallon (\$750) _____ 75+ Gallon (\$1,000) _____</td> <td></td> </tr> </table>				☐ 50-74 Gallon: UEF 0.88 or above (\$250/unit) UEF _____ Gallons: _____	Water Heater Model # _____ TOTAL WATER HEATING REBATE REQUEST \$ _____	☐ 75-99 Gallon: UEF 0.88 or above (\$500/unit) UEF _____ Gallons: _____	☐ 100+ Gallons Capacity: UEF 0.88 or above (\$650/system) UEF _____ Gallons: _____		☐ Heat Pump Water Heater - Load control not required, UEF 2.20 or above (\$1,000/unit)		☐ Water Heater Repair (\$75/repair)		☐ Marathon Water Heaters (Available for purchase from Heartland Power Cooperative)		☐ 75+ Gallon (\$750) _____ 75+ Gallon (\$1,000) _____	
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LIGHTING PLEASE INCLUDE A COPY OF YOUR INVOICE (All lighting rebates capped at 50% of cost) <table border="0"> <tr> <td>☐ LED Bulb (\$0.50/Bulb) 5 bulb min. Quantity _____ x \$0.50/Bulb = _____</td> <td rowspan="3"> TOTAL LIGHTING REBATE REQUEST \$ _____ </td> </tr> <tr> <td>☐ LED Exit Sign (\$5/sign) Quantity _____ x \$5/sign = _____</td> </tr> <tr> <td>☐ Occupancy Sensor (\$5/each) Quantity _____ x \$5/Sensor = _____</td> </tr> <tr> <td>☐ LED Fixture (\$0.50/800 lumens) Lumens: _____ x \$0.50/800 Lumen = _____</td> <td></td> </tr> <tr> <td>Model # of Fixture _____</td> <td></td> </tr> </table>				☐ LED Bulb (\$0.50/Bulb) 5 bulb min. Quantity _____ x \$0.50/Bulb = _____	TOTAL LIGHTING REBATE REQUEST \$ _____	☐ LED Exit Sign (\$5/sign) Quantity _____ x \$5/sign = _____	☐ Occupancy Sensor (\$5/each) Quantity _____ x \$5/Sensor = _____	☐ LED Fixture (\$0.50/800 lumens) Lumens: _____ x \$0.50/800 Lumen = _____		Model # of Fixture _____						
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Model # of Fixture _____																
WINDOWS PLEASE INCLUDE A COPY OF YOUR INVOICE Primary heating source must be heat pump or electric. Qualifying windows must be a minimum of 8 square feet. Window must be Energy Star rated. (U-factor of .35 or less.) Maximum of \$150 rebate per member. <table border="0"> <tr> <td>_____ x \$15 per opening = TOTAL WINDOW REBATE REQUEST</td> <td>\$ _____</td> </tr> </table>				_____ x \$15 per opening = TOTAL WINDOW REBATE REQUEST	\$ _____											
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Learn More
heartlandpower.com/rebates

Get Connected with SmartHub

SmartHub - Easy Account Access on Your Phone or Computer

With SmartHub, you can:

- Make payments, view payment history, and print statements
- Monitor your energy use by day, month, or average usage
- Update your account information and set up text or email alerts for energy use, billing, and account updates

To sign up:

- If you already use E-Bill, you can login to SmartHub using the same e-mail and password you have always used.
- As a new user, you can sign up for SmartHub at heartlandpower.com/smarthub. To get started, you will be required to enter your account number, last name or business, and e-mail address.

Scan the QR code to get started and manage your electric account anytime, anywhere.





Stay Safe this Harvest Season

Slow down, stay alert and know the hazards around you.

Harvest time means long days and hard work, but it's important not to rush the job, especially when working around farm and electrical equipment. Cutting corners to save time can lead to dangerous situations.

Your safety is worth more than a few saved minutes. Whether you're working on the farm or simply driving through rural areas, we encourage everyone to take a moment to review these important safety reminders to help make this a safe and productive harvest season.

Stay Aware: Look Up and Look Out for Power Lines

Power lines pose a serious risk when working with tall or extended farm equipment. Keep these tips in mind:

- Use a spotter to help keep a safe distance from overhead lines.
- If you accidentally make contact with a power line or electrical equipment, stay in your vehicle and do not get out. Call 911 immediately and wait for the utility crew to cut the power.
- If you're forced to exit due to fire or another emergency, jump clear without touching the vehicle and the ground at the same time. Keep both feet together and hop away to safety.
- Take some time to survey new-to-you fields and equipment and notify any seasonal help of potential hazards as you enter each field.



Dave Low
Director of Operations

A Note to Farmers

Planning to upgrade or modify your grain drying system before fall? Let us know! It's essential to ensure your transformer and electrical system are properly sized and prepared to handle the increased load safely and efficiently.

We're here to help ensure everything is properly prepared so you can focus on a safe and successful harvest.

HPC Lineman Heads to Guatemala for Electrification Project

In September, HPC lineman Jackson Rice will join 17 other electric cooperative linemen from Colorado, Iowa and Oklahoma on an international electrification project to Guatemala. The team will bring electricity for the first time to nearly 100 homes, a school and a new medical center in the rural villages of Montenegro and El Estocal. We're incredibly proud to have Jackson represent Heartland Power Cooperative and our communities on this meaningful mission. Follow our social media and the Oklahoma Energy Trails Foundation Facebook page for project details.



Ready to Electrify: The team gathered in August to meet, prepare and get ready for the mission ahead!

Capital Credits Continue to Deliver Value

Over \$733,943 in Capital Credits Retired in 2026

In May, the Heartland Power Board of Directors approved the retirement of \$563,800.66 in Heartland Power capital credits and \$170,143.23 in Dairyland Power capital credits. Checks were distributed to members at our Member Appreciation event.

Since Heartland Power's inception in 1998, more than \$14.5 million in capital credits have been returned to members. When rate refunds and special refunds are included, **Heartland Power has returned a total of \$17,393,071.47 to its members.** It's just one of the many benefits of being a member-owner of Heartland Power and another way we're able to put the cooperative difference to work for you!



Returning capital credits is one way Heartland Power puts the value of cooperative membership back into your hands.

Unclaimed Capital Credits

As of August 31, 2026, the following members have not cashed their capital credit retirement check(s) from November 17, 2023. If your name is on this list, please contact the cooperative to have the check reissued. Thank you!

JERRY BROWN
MILDRED VALASEK
TERESA FISHER
ALICE KRONEMAN
DONNA BENSEND
THELMA H KELLOGG
HARLEY JOHNSON
EDWIN EXLINE
LEONARD DE LEEUW
JOSEPH BOUSKA
W J FOX
DARLENE A BROWNLOW
VERA E BUNSTON
THOMAS E WHITE
HARLAN F BISBEE
MELVIN WYATT
DALE W CARTER
BRUCE BERGLAND
EVERETT R WRAGE
GARY FOSSEY
WAYNE A HANSON
DONA SAWIN
JAMES MITCHELL
DENNY'S AUTO BODY
RAY TURNER
DOUGLAS R KOEBRICK
NANCY L ROSONKE
RONALD G OLSON
TERRY WENTHE
MINA O STOFFREGEN
REGINA M NACK
RUSSELL JENSEN
ALAN D HILLIS
SHELLIE BARBER
ELWOOD BOE
RICHARD UNRUH
MARY A FISHER
GARY DIETERICH
SHIRLEY WOLTER
DALE KLINK
TOM MC INTIRE
BRIAN PETZNICK
JERRY BUBLITZ
MIKE R SOLTERO
MICHAEL HEMANN
EMERY UNRUH
DOUGLAS GERDTS
SHANA STEWART
VERIZON WIRELESS
GARY FOSSEY
JERRY KLINE
KEN PITZEN
C/O JEFF PROCHASKA
DAVID LARSON
STEVE NAUMAN
KELLY MINNIS
MIKE CHENEY
DAVID W STARBUCK
BILL HENNESSEY

JOSH QUINN
BRIAN BOHLEN
SOMBER CHURCH
BURTON WILLIAMS
LARRY JOHNSON
IZAAK WALTON LEAGUE
MARY JANE CALGAARD
ARLENE A KNUDTSON
FERN L WILLAND REVOCABLE TRUST
RUSSELL BUSS
ROGER STENBERG
ED GRIFFIN
ROGER C MISSMAN
SHIRLEY MYERS
KERMIT GRUNHOVD
RONALD DEARING
DENISE K PHILIPP
DEAN MECHEM
ROGER ANDERSON
CARL KALVIG
RICHARD HRUBETZ
FARMERS COOPERATIVE CO
PAUL STEINBERG
MIKE LARSON
MONTY BRANSTAD
DONNA MILLER
CRAIG MONSON
RICHARD THOMSEN
LEONE C HANSON
CENTRAL DISPOSAL SYSTEMS
CATHY ARNOLD
RONALD HAAYER
ROBERT D ADAMS
EVELYN FALTUS ESTATE
DONALD D JOHNSON
LISA BOECKHOLT
ROGER J DOWNING
ROBIN ADAMS
DUANE LEE
GARY SCHLEY
VERIZON WIRELESS
RONALD D AUSEN
DONALD D OLSON
MICHAEL G HANSON
MARTHA OLSON
RODNEY NORRIS
MIKE BREKKEN
DAVID TOLLAGSON
ROBERT HARRINGA
DUANE HAUGE
PAUL NEWBY
HANS BENDICKSON
JOANNE TUCKER
JIM JANSSEN
SCOTT SEVERSON
BEVERLY G AALGAARD
PHIL HANSEN
MICHAEL HERMAN

ALLEN EVANS
RANDY WILSON
BEN PETERSON
EDWARD FUNTE
THOMAS HAGEN
GINA M BARNETT
KRIS RUHNKE
CHRIS BRUNSVOLD
ROGER LOSEE
RANDY BERRY
WELLS FARGO HOME MORTGAGE
TIM STAUDE
JEFFREY A SCHULLER
BYRON TWEETEN
ADAM ROETHLER
WILLIAM T WHITE
ARLYN E BALLINGER
PRO SOY GENETICS
ADAM D ABBOTT
DENNIS LOECKLE
SAM SHEFFIELD
RICHARD COBB
TROY FOLLMAN
RON J ZROSTLIK
RICHARD C CORNELL
DELORES GARTH
THOMAS D BUTTOLPH
RACHEL DOSSETT
DEANN KRUTSINGER
WILLIAM KAWALEK
VAUGHN CARLSON
BRUCE MORGAN
CARPENTER AUTO REPAIR
GREG SCHMITT
MICHAEL BRIGHT
RON HOFFMAN
JASON LENZ
TERRY FRERICH
TERRY WEST
MARK LEID
DIANE OSLAND
JOHN R MARTIN SR
DAVID BEATY
KIRK PHELPS
MICHAEL DUVAL
MICHAEL E BUTTS
NICOLE HAGEN
SPENCER TIEMAN
MDT LLC
ACORN PARK REALTY
JON LANGAN
TIMOTHY RICKLEFS
ABRAMS DRAINAGE SERVICE
ANNA HAUGERUD
PIONEER PRAIRIE LLC
ROGER CREWS
RAVYN REIMANN
MARK LOMHOLT SR
LARRY BUNSTON

BEN DAMJANOVIC
STEFAN DAVIS
MICHAEL KLIPPING
HANNAH GERLEMAN
HENKELS & MCCOY
AMANDA BUROW
SARA NIELSEN
ANDY PATTEE
RYAN SMALLEY
TATIANA HERNANDEZ
JOSHUA ARNOLD
JACQUELINE MEYER
MICHAEL J JOHANNIS
JAMES BOSS
ITC HOLDINGS CORPORATION
JEREMY PATTERSON
DALE ACTON
RAYCHEL GARBE
KEITH S MARTIN
JULIE BARTZ
AUDRAE PICKAR
DEBRA LAMBERTSON
LAWRENCE L LEHMAN
TONNES THORLAND
PHYLLIS KELLY
INGBRITT PEARSON
JOANN CORELL
HEATH TURNER
MATTHEW KEEL
DELBERT WEBER
JAY A MARTIN
MURIEL BOYKEN
BRAD MULLENBACH
DEREK REEBENACKER
BRIAN SHELTON
KRISTY TRUE
RICK A REEFER
BRUCE BIEDERMAN
VERLY RICKLEFS
TERRI MARTIN
MELINDA CARLSON
JAMES PITT
SARAH REESE
SANDY ULWELLING
GABRIEL EVERETTS
MAYES EDUCATION INC
KEITH STOUGH
NATHAN VOIGHT
ADAM PRICE
DEBRA A AURINGER
KEITH POOLMAN
KYLE J POPP
JASMIN PATTSCHULL
NORTH IOWA PRODUCE INC
ROBERT D UBBEN
CELORINDA S CHAMBERS
ERIC KLINE
DARREN SHAVE



**Register online
to receive a
co-op goodie
box!**



Youth Leadership Academy **Powering the Next Generation of Leaders**

ATTN: YOUTH **Join In & You Could Win!**

Guided by our cooperative commitment to community, Heartland Power Cooperative has a long history of supporting students in the communities we serve through scholarships and leadership opportunities. We've also been sending deserving high school students to our nation's capital every summer for years as part of the national Electric Cooperative Youth Tour program.

Iowa's electric cooperatives are pleased to once again offer a virtual opportunity for rural students to learn more about advocacy, electric cooperative career opportunities and the cooperative business model with a two-part webinar series in October.

The Iowa Youth Leadership Academy is open to any high school student in our service area and they are invited to register at www.IowaYouthTour.com.

Once students register online for the Iowa Youth Leadership Academy, they can attend the webinars from their own computer or mobile device.

Both Zoom sessions will last around 45-60 minutes and focus on a specific topic:

- Sunday, October 4 - 7:00 p.m. "Why Cooperatives Matter and How to Effectively Advocate"
- Sunday, October 18 - 7:00 p.m. "Being a Leader"

At the end of each live session, one attendee will be selected at random to win a \$500 scholarship. Students who attend both sessions will be entered into a bonus drawing for a \$1,000 college scholarship. All students who register online will receive a special box of co-op goodies in the mail.

During the Zoom sessions, students will be inspired by our lineup of speakers and presenters. Participants will learn how to advocate for issues that are important to them and build leadership skills from a motivational speaker. Attendees will also hear about Iowa Youth Tour. Students with an interest in government and public service are encouraged to apply for this weeklong trip to Washington, DC. The 2027 Youth Tour is slated for June 17-23 next summer.



Youth Leadership Academy
Register at www.IowaYouthTour.com



NORTH IOWA COMMUNITY ACTION ORGANIZATION

ENERGY ASSISTANCE PROGRAM 2026-2027

OCTOBER 1, 2026 FOR SENIORS 60+ AND/OR DISABLED PERSONS
NOVEMBER 1, 2026 FOR ALL OTHER ELIGIBLE HOUSEHOLDS

The in-person requirement has been waived. Applications are accepted by mail, email, online, or in person.
Closed on Major Holidays.

ANNUAL HOUSEHOLD INCOME GUIDELINES

1 Household Member	\$ 31,920
2 Household Members	\$ 43,280
3 Household Members	\$ 54,640
4 Household Members	\$ 66,000
5 Household Members	\$ 77,360
6 Household Members	\$ 88,720

Use the QR code to
apply online for
Energy Assistance on/
after November 1st



Paper applications
located on our website
after 10/1
www.nicao-online.org



BUTLER

Tuesday
8:00am - 4:30pm
(641) 243-7573
219 N. Mather
P.O. Box 187
Clarksville, IA 50619

FRANKLIN

Wednesday
8:00am - 4:30pm
(641) 456-3431
114 1st Ave NW
P.O. Box 384
Hampton, IA 50441

HANCOCK

1(800) 873-1899

CERRO GORDO

Monday thru Friday
8:00am - 4:30pm
(641) 423-7766 or
1(800) 873-1899
100 1st Street NW, Suite 140
P.O. Box 1627
Mason City, IA 50402

KOSSUTH

Monday & Thursday
9:00am - 3:30pm
(515) 295-2531
117 East Call St
P.O. Box 98
Algona, IA 50511

MITCHELL

1(800) 873-1899

FLOYD

Monday, Wednesday & Thursday
8:00am - 4:30pm
Thursdays starting in Nov
(641) 228-2893
404 N Jackson
P.O. Box 473
Charles City, IA 50616

WINNEBAGO

Tuesday, Wednesday, & Friday
8:00am - 4:30pm
(641) 585-5863
135 School St
P.O. Box 331
Forest City, IA 50436

WORTH

1(800) 873-1899

REQUIREMENTS FOR SERVICE

Proof of income – all income must be from the same time period

Most recent 30 days of income or most recent federal income tax return

include check stubs, award letters from social security, etc.

Pension / dividends / all other income sources.

Social security number verification

Names & dates of birth for all household members

Most recent heat & electric bill

Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

GENERAL INFORMATION

Office Hours 7:00 a.m. - 5:00 p.m. M-Th
Office: 641.584.2251
Toll Free: 800.349.2832

Thompson 11464 Hwy 9 | P.O. Box 65
Thompson, IA 50478

St. Ansgar 110 Industrial Park Dr. | P.O. Box 70
St. Ansgar, IA 50472

Outage Reporting Thompson: 641.584.2200
St. Ansgar: 641.713.4646
System Wide: 888.417.3007

Secure Payment Phone Line 855.939.3777
Digging & Line Location Call 811

Website www.heartlandpower.com
Email energy@heartlandpower.com
Facebook facebook.com/heartlandpower
Twitter twitter.com/heartland_power
Instagram instagram.com/heartland_power

CEO/GENERAL MANAGER Jon Leerar

BOARD OF DIRECTORS

Don Knudtson, *President* 641.590.1416
Mark Kingland, *Vice-President*
& *DPC Director* 641.590.4400
Vince Morische, *Secretary* 641.220.4841
Tricia Jaeger, *Treasurer* 641.330.6903
Michael Cole
Asst. Secretary-Treasurer 641.512.1474
Roger Solomonson, *Director* 641.590.0049
Steve Groth, *Director* 641.590.2581

(Continued From Front)...cost of wholesale power from our power provider, Dairyland Power Cooperative. Due to favorable energy market conditions, Dairyland was able to provide a credit to Heartland Power, and we are passing those savings directly along to our members. It's one more way your cooperative works to keep costs as affordable as possible for our members.

As a member-owned cooperative, Heartland Power is committed to serving you - not only by providing safe, reliable electricity, but by looking for ways to give back to the communities we call home.

Whether we're gathering together at an appreciation event or passing along savings through a PCA credit, your membership matters, and we're grateful to have you as part of the Heartland Power family.



Pictured Left:
Ready for takeoff! Some of our youngest members gear up for a bucket truck ride.

BUCKET TRUCK FOR SALE

2001 Freightliner M2 106 Altec Bucket Truck



Truck Details:

- Cummins diesel
- Allison automatic transmission
- 162,000 miles
- 14,582 hours
- Altec 50-ft over-center boom

Asking Price: \$49,500

Good solid bucket truck ready to work electrical, utility, tree service, construction, or other ariel work. Contact Dave Low at 641-584-2251 for more information.

MONTHLY QUIZ

\$25 BILL CREDIT WINNER

Robert Drugg

THIS MONTH'S QUESTION

What does "PCA" stand for on your electric bill?

QUIZ GUIDELINES

Each member who sends in the correct answer by the 20th of the month will be entered in a drawing for a \$25 bill credit. Mail or email quiz answers to energy@heartlandpower.com.