

Locating Underground Facilities?

For all “utility owned facilities” you should contact Iowa One Call 1-800-292-8989 or 811 at least 48 hours prior to all excavation. Visit www.iowaonecall for more information.

“Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call—even small projects like planting trees and shrubs.”

If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood and potentially be responsible for fines and repair costs.

For “customer owned facilities” you should contact Consolidated Utilities Services Inc. These are the underground electric lines that members have that run on the “member side” of the electric meter such as the underground wiring to your buildings that are not covered by utilities or Iowa One Call.

Since customer owned or “private lines” will not be located from Iowa One Call, please contact Consolidated Utilities Services Inc. to have your private lines located. Consolidated Utilities Services Inc. can be reached at 515-745-3866.

A special rate has been established for Heartland Power customers. Please call before you dig. Please call 515-745-3866 and be sure to state that you are a Heartland Power customer to receive the special HPC rate.